

EverThere Care's Statement of Commitment to Child Safety

Our Commitment

EverThere Care is committed to providing a safe, respectful, inclusive and supportive environment for children and young people. We recognise that **children and young people have the right to feel safe, be listened to, be treated with dignity and respect, and have their views taken seriously**. Their safety, wellbeing and best interests are central to the way we deliver our services and make decisions.

EverThere Care is committed to:

- Promoting a culture where **child safety is everyone's responsibility** and is actively supported by our leadership, staff and volunteers.
- Taking all concerns, disclosures and allegations relating to the safety or wellbeing of a child or young person **seriously and responding to them appropriately**.
- Providing children and young people with opportunities to **express their views, participate in decisions that affect them and speak up about anything that makes them feel unsafe or uncomfortable**.
- Providing accessible and appropriate ways for children and young people, parents and carers to provide feedback, raise concerns or make a complaint.
- Maintaining **zero tolerance for child abuse, neglect, exploitation, grooming, violence, bullying, harassment or other behaviour that may cause harm to a child or young person**.
- Taking reasonable steps to identify, prevent and manage risks to children and young people across our services and activities.
- Ensuring concerns about the safety, welfare or wellbeing of a child are appropriately **recorded, assessed, escalated and reported to relevant authorities where required**.
- Supporting children and young people who raise concerns and taking appropriate action to protect them from further harm.
- Ensuring staff and volunteers are appropriately recruited, screened, inducted, trained and supported to work safely with children and young people.
- Ensuring our workers understand and comply with the **EverThere Care Child Safe Code of Conduct** and their responsibilities to report concerns about child safety.
- Promoting an environment that is **culturally safe for Aboriginal and Torres Strait Islander children and young people**, as well as children and families from diverse cultural, religious and linguistic backgrounds.
- Recognising the individual needs of children and young people with disability and making appropriate adjustments to enable them to participate, communicate and have their voices heard.

- Working respectfully with **children, young people, parents, carers and families** to support the safety and wellbeing of children.
- Regularly reviewing our policies, procedures, incidents, complaints, feedback and practices to identify opportunities for **continuous improvement in child safety**.

Speaking Up

EverThere Care encourages children and young people to speak up if they feel unsafe, uncomfortable or concerned about something happening to themselves or another person.

We also encourage parents, carers, staff, volunteers and members of the community to raise any concerns about the safety or wellbeing of a child.

Concerns will be treated respectfully and taken seriously. As required, EverThere Care will report concerns to the appropriate external authority in accordance with applicable legislation and regulatory requirements.

Our Responsibility

Child safety is not the responsibility of one person or one department. **Every person working with or for EverThere Care has a role in creating and maintaining a child safe organisation.**

We are committed to continuously improving our practices so that children and young people feel **safe, respected, heard, valued and empowered.**

Approved by:

Director, EverThere Care

January 2026